

June 27, 2013

## VIA HAND DELIVERY AND ELECTRONIC MAIL

Guam Public Utilities Commission GCIC Building, Suite 207 Hagatna, Guam 96932

Re: Tariff Transmittal No. 24

General Exchange Tariff No. 1

**Emergency Line Service** 

Teleguam Holdings, LLC, dba GTA, ("GTA") hereby submits for the consideration of the Guam Public Utilities Commission ("PUC") this Tariff Transmittal No. 24 ("Tariff Transmittal").

This Tariff Transmittal is intended to comply with the order of the PUC in GTA Docket 13-01 (filed Mar. 26, 2013) regarding GTA's promotional CAP Line Service offered to GTA's Internet subscribers and expiring July 31, 2013. This Tariff Transmittal seeks to establish a permanent tariff for this service to be known as the "GTA Emergency Line Service" ("Service"). Submitted herein is:

Section 5, Original Page No. 72.

GTA requests to offer this Service to GTA customers who subscribe to internet services but do not want to subscribe to traditional voice phone line services. This Service will allow such customers to make critical 911calls, GTA service calls and other limited voice calls through their GTA internet lines.

In accordance with the tariff provisions of the Guam Telecom Act (12 GCA § 12106), GTA requests that the Commission approve this filing to be effective on August 1, 2013, which is after 30 days from the date of the original filing of this Tariff Transmittal. An original and one (1) copy of the tariff revisions are enclosed.

Respectfully submitted,

Andrew S Quenga General Counsel

Enclosure(s)

Cc: Fred Horecky, Guam PUC

John Day, PDS

Craig Thompson, Guam Telecom



## XVI. Emergency Line Service

## A. General

- a. Emergency Line Service is a limited local exchange service that is bundled with GTA Internet service. The limitations and qualifications of the Emergency line are as follows:
  - i. The Emergency line allows subscriber to originate local calls only to E911 calls,511 and calls to the GTA Repair center.
  - ii. Emergency lines have unlimited incoming local and toll calls included.
  - iii. The Emergency line is provisioned with access to originating toll calling only via an access code. All toll calls and collect calls to an Emergency number are the responsibility of the Subscriber.
  - iv. 1+800 calls maybe originated on an Emergency line.
  - v. The Emergency service is offered in all exchanges where technically available.
  - vi. Subscribers must purchase a GTA Internet service of at least five (5) Mbps to qualify for an Emergency line. Emergency Line is not a standalone service.
- b. Emergency Line service is available to residence and basic business line subscribers who meet the qualifications.
- c. Service Order charges set forth in Section3.II.A and nonrecurring charges set forth below are applicable when establishing service.

## B. Rates

|             | Recurring* | Nonrecurring* |
|-------------|------------|---------------|
| Residential | \$7.00     | \$ 7.50       |
| Business    | \$24.00    | \$15.00       |

<sup>\*</sup>rates do not include the rate for GTA Internet Service

By: Tariff Administrator

Title: Issued: Effective: