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# Hafa Adai!

## Welcome to GTA Digital TV!

Thank you for choosing GTA Digital TV service. We're committed to bringing you the best in entertainment today, tomorrow, and beyond. With a wide variety of channels including High Definition channels, the latest technology, and quality customer service, GTA is passionate about bringing the very best television experience to your home.

Please use this Welcome Kit as a guide to your new Digital TV service. You'll find information and easy-to-follow instructions to help you make the most of your features and services.

We encourage you to keep this Welcome Kit in a convenient location so that you can easily refer to it in the future. If you have any additional questions or concerns regarding your service, our friendly Customer Support Representatives are available 24 hours a day, 7 days a week.

Call us anytime at 644-4482, or E-mail any comments or suggestions to [ask@gta.net](mailto:ask@gta.net).

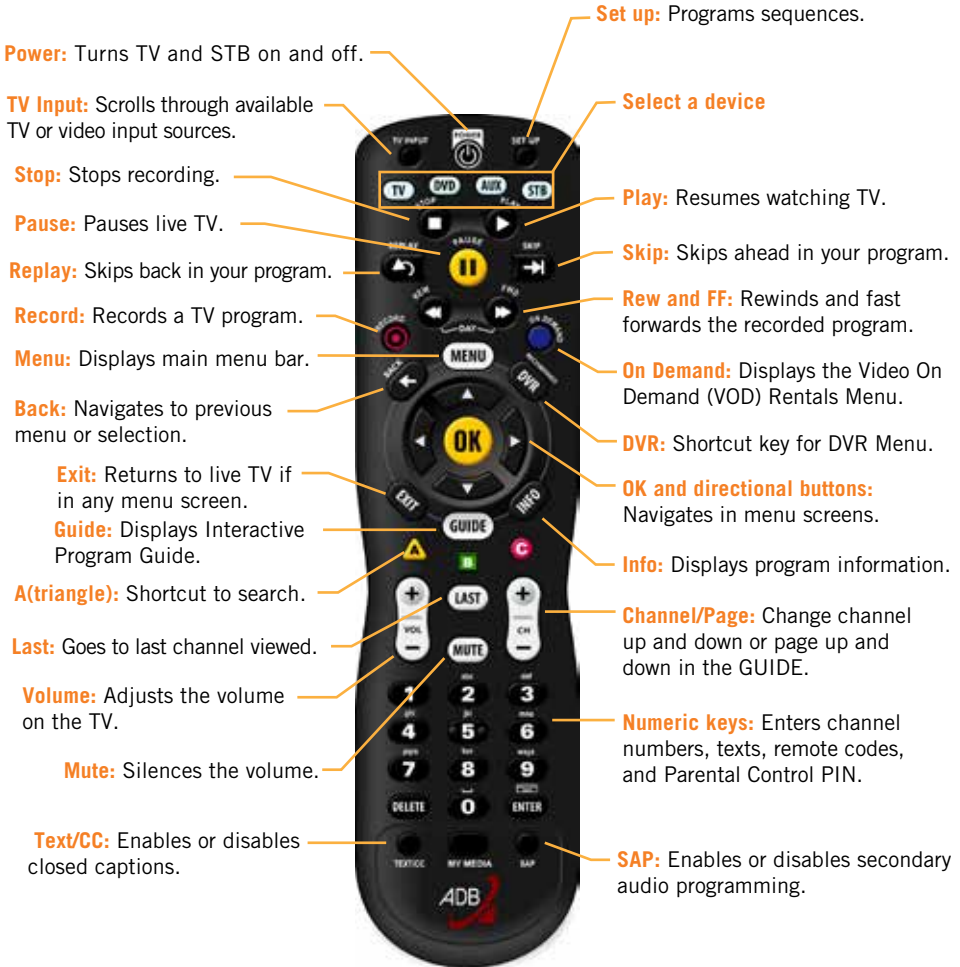
To learn more about our other GTA products and services, please visit [www.gta.net](http://www.gta.net)

Again, thank you for choosing GTA Digital TV. We look forward to meeting all of your digital entertainment needs.

Sincerely,

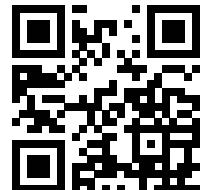


# REMOTE CONTROL USER GUIDE

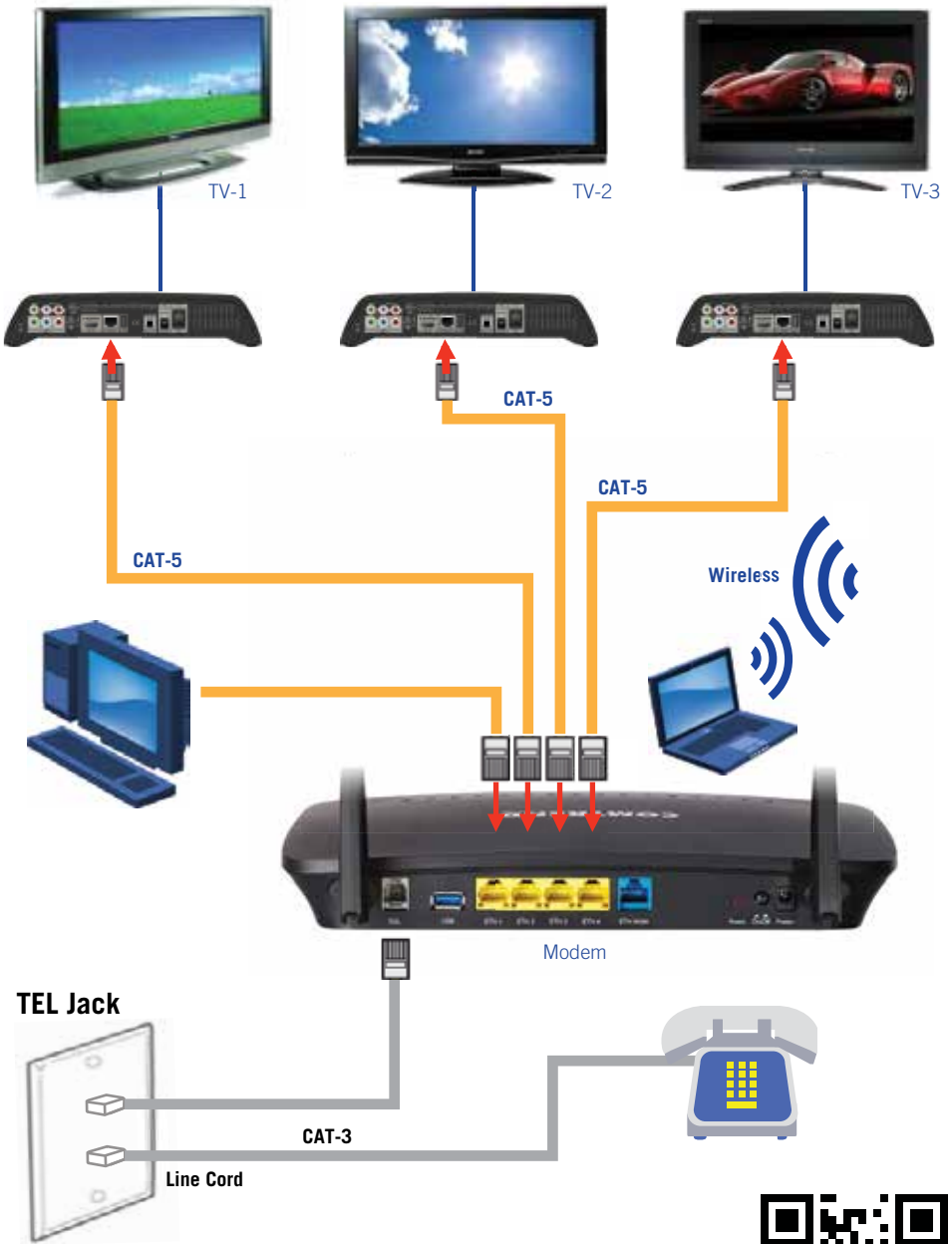


Nova Remote (Version 5.4)

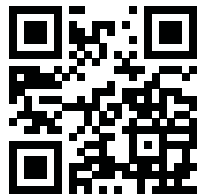
Notes:



# In Home Diagram



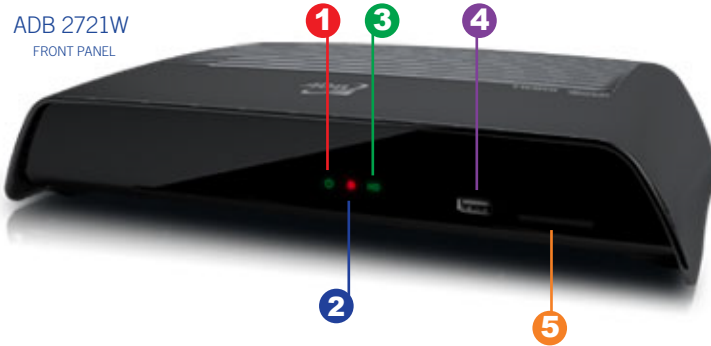
Notes:



# DIGITAL SET TOP BOX

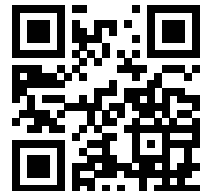
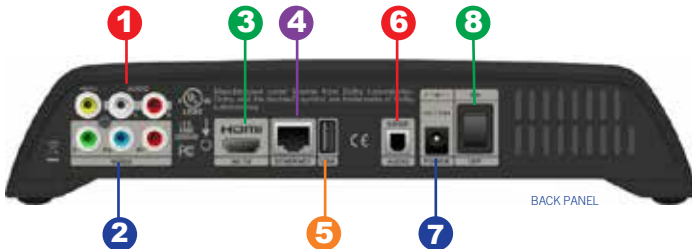
- 1 Power** – (Green) Lit when digital box is on.  
(Red) Lit when digital box is off.
- 2 Record** – (Red) Lit when recording with DVR functionality.  
(Only available with DVR Service)
- 3 HD** – (Green) Lit when viewing an HD program.
- 4 USB Port** – Port for a USB storage device to allow users to Pause, Play, and Rewind current shows.
- 5 SD Card Slot** – Slot for an SD card to allow users to Pause, Play, and Rewind current shows.

ADB 2721W  
FRONT PANEL



## BACK PANEL

- 1 Video / Audio Out** (RCA Yellow, White, Red) – These connections are ideal for VCR's and older TV's. The audio ports can be used independently if other video connections have been used.
- 2 Component Video Out** (Y,Py,Pb) – Component video cables can be used for high quality signals to either HD or non-HD TV's.
- 3 HDMI Out** – HDMI is the highest fidelity HD connection that contains both audio and video signal. Use for HDTV's.
- 4 Ethernet** – Connects the Ethernet cable from your home network or modem.
- 5 USB** – Port for a USB device to allow for users to Pause, Play, and Rewind current shows.
- 6 SPDIF Audio Out** - Connects Optical cables to send a digital audio signal to a surround-sound receiver or other digital audio devices.
- 7 Power In** – Connects to the supplied adapter to power unit.
- 8 ON/OFF Switch** – Power switch to power cycle or reboot device manually.



# MODEM SETUP GUIDE

- 1 2.4G WiFi On/Off & WPS** – Hold button for 20 seconds to turn on or off 2.4G WiFi. WPS feature is reserved for GTA use.
- 2 5G WiFi On/Off & WPS** – Hold button for 20 seconds to turn on or off 5G WiFi. WPS feature is reserved for GTA use.
- 3 Power** – (Green) Lit when modem is turned on and boots properly.
  - (Red) Lit when power on self test fails or device malfunctions.
- 4 ETH 4, 3, 2** – (Amber or Green) Lit when an Ethernet Link is established.
  - (Amber or Green) Blink Data transmitting or receiving over LAN.
- 5 ETH 1** – (Amber or Green) Lit when an Ethernet Link is established.
  - (Amber or Green) Blink Data transmitting or receiving over LAN.
- 6 WPS** – (Not Lit) Reserved for GTA use.
- 7 2.4G WiFi** – (Amber or Green) Blink when data transmitting or receiving over Wi-Fi.
- 8 5G WiFi** – (Amber or Green) Blink when data transmitting or receiving over Wi-Fi.
- 9 DSL 1** – (Green) Lit DSL pair 1 Good sync.
  - (Green) Blink DSL pair not in use.
- 10 DSL 2** – (Green) Lit DSL pair 2 Good sync (Optional if bonded).
  - (Green) Blink DSL pair not in use.
- 11 Internet** – (Green) Blink DSL pair 1 Good sync.
  - (Red) No internet connectivity.

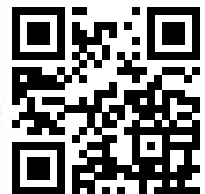
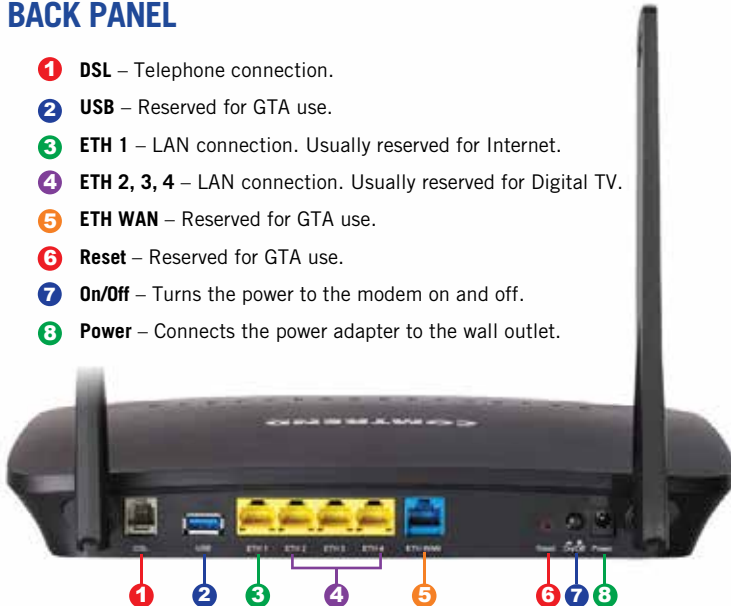
## Comtrend NexusLink 3120

FRONT PANEL



## BACK PANEL

- 1 DSL** – Telephone connection.
- 2 USB** – Reserved for GTA use.
- 3 ETH 1** – LAN connection. Usually reserved for Internet.
- 4 ETH 2, 3, 4** – LAN connection. Usually reserved for Digital TV.
- 5 ETH WAN** – Reserved for GTA use.
- 6 Reset** – Reserved for GTA use.
- 7 On/Off** – Turns the power to the modem on and off.
- 8 Power** – Connects the power adapter to the wall outlet.



# DIGITAL TV QUICK FEATURE LIST

## Digital Video Recorder (DVR):

With GTA Digital TV DVR, you don't have to choose between watching two shows you love that are playing at the same time. A DVR allows you to rewind, pause, or record live TV. You can record over 100 hours of standard definition programming or up to 23 hours of high definition programming.



## Whole Home DVR (WH DVR):

With Whole Home DVR, you can watch your recorded shows on any TV in the home with just one DVR box in the house. This eliminates the hassle of having to designate or relocate where your DVR box should be.



## Enhanced Browsing:

GTA's new Set Top Boxes allow for a smoother and faster menu browsing experience while going through the guide or menu options.



## USB or SD Card Capabilities:

GTA's new Set Top Boxes come with a built in USB port and SD Card slot. Having a USB or SD card attached to your STB allows you to pause, play, rewind, and fast forward your current shows up to real time without the use of a DVR or hard drive.



## Change Skin Color:

GTA customers now have the ability to choose the color of their menu and guide interface. Set top boxes come preset with the NuBlu theme but you may also switch them to Pink, Green, or Default Blue.



## TV Caller ID:

With TV Caller ID, an onscreen pop-up window displays the phone number of who is calling right on your television. TV Caller ID provides convenient access to a list of incoming calls you have received.





# DIGITAL TV QUICK FEATURE LIST (cont'd)

## Pay Per View (PPV):

Pay Per View provides access to live, big ticket sports events, exciting concerts, and specialty programming all from the comfort of your couch. To order simply go to channel 999 and press OK. You can browse an upcoming event of your interest and preorder it to be viewed at its scheduled time.



## Subscription Video on Demand (SVOD):

Subscription Video on Demand is an exclusive feature for GTA Digital TV. SVOD is similar to VOD with the exception that it gives you access to free content and movies as long as you are subscribed to domestic premium channels.



## Interactive Program Guide (IPG):

Unlike Analog TV, Digital TV comes with an Interactive Program Guide which displays programming and content information with just the push of a button. You can view TV listings, check show times, view detailed program descriptions, browse up to seven days in advance, set reminders, and more.



## High Definition (HD):

GTA's High Definition service provides a substantially better picture and sound quality than standard definition television. Your HD TV can receive resolutions of up to a full 1080i HD. This enables you to improve your viewing experience of shows and sports programming through superior quality.



## Video on Demand (VOD):

Video On Demand allows you to have instant access to full-motion movies and trailers from a huge library of VOD titles. View your VOD selections as many times as you like within a 24 to 72 hour period, depending on the movie or program. Enjoy watching a new release or an old favorite without leaving the comfort of your home.



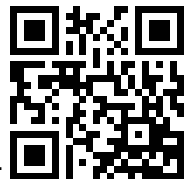
## Parental Control:

Parental control is a great tool to filter unwanted content and block it from being viewed on your TV. Some programming available on TV may not be suitable for younger viewers. You can ensure your family is protected by utilizing this free feature.



## FAQs

- 1. What is Digital TV?** Digital TV is a 100% Internet Protocol (IP)-based TV service delivering the latest in entertainment. GTA Digital TV has an extensive channel lineup with more than 200 digital channels as well as exciting optional features, such as HDTV channels and Whole Home Digital Video Recorder service. With GTA Digital TV, you get amazing picture and sound and a TV experience worth bragging to your neighbors about.
- 2. Do I have to purchase a new digital television to receive GTA Digital TV?** No, actually the opposite is true. One of the benefits of a digital Set Top Box is that it converts a digital signal to accommodate your current TV. Because of this feature, you will be able to enjoy many more years of service from your current television without having to buy an expensive digital TV.
- 3. My remote control is not working, what should I do?** If you see dimming or no lights on the remote when pushing the buttons, you should check if the batteries need replacement.
- 4. There are so many ways to connect my set top box to my TV, which one should I use?** We recommend connecting your set top box to your TV with the highest quality of wiring you have available. Start with an HDMI cord or try component cables, RCA, COAX, and S-Video.
- 5. What should I do if I experience trouble on my television that is not going away on its own?** You should unplug the modem and set top box by disconnecting both power cords for 10 seconds and plugging them back in, or by pressing the power switch located on the back of the device. This usually fixes the majority of issues. If a problem persists, please visit our trouble shooting section at <http://www.gta.net/digital-tv/resources>, or give us a call at 644-4482.
- 6. Other than my current TV subscription, what other shows or content can I view with my Digital TV?** GTA's Digital TV offers exclusive access to current videos, live sports shows, and free up to date movies through our extensive library of Video On Demand, Pay-Per-View, and Subscription Video On Demand.
- 7. What should I do if all my TV equipment is turned on but I only have a black or blue image on the screen?** Verify that your TV is set to the correct input to match your Set Top Box connection. You can verify this by pressing GUIDE or MENU on the remote to bring up an image on the screen. If no image appears, proceed with scrolling through your TV's multiple inputs until you get an image. If you are still not getting an image, feel free to contact GTA for further assistance.



## Contact or Visit Us

### **AAFB BX**

Army Air Force Exchange Service  
Building 24016, Andersen Air Force Base  
Yigo, Guam 96929  
Open Daily 10am - 7pm

### **Call us 24x7**

644 - 4482

### **Visit us**

[www.gta.net](http://www.gta.net)

### **Agana Shopping Center**

Agana Shopping Center Suite 204  
302 South Route 4  
Hagatna, Guam 96910  
Mon - Sat: 10am – 8pm  
Sun: 10am – 6pm

### **GTA Main Office**

624 North Marine Corps Drive  
Tamuning, Guam 96913  
Mon to Fri: 8:00am to 5:00pm

### **Guam Premier Outlets**

Guam Premier Outlets (GPO)  
199 Chalan San Antonio  
Tamuning, Guam 96913  
Open Daily 10am - 9pm

### **Micronesia Mall**

Micronesia Mall Suite 180A  
1088 West Marine Drive  
Dededo, Guam 96929  
Open Daily 10am - 9pm

### **NEX**

NEX Road, Building 258  
US Naval Base, Guam 96540  
Mon to Sat: 9am – 7pm  
Sun: 9am – 6pm

