



What is Pay-Per-View (PPV)?

Pay-Per-View (PPV) is an exciting feature available with your Guam Digital TV service and allows you access to scheduled events that you pay at a pre-appointed date and time. PPV provides access to exciting events, such as concerts, special sporting events, and other specialty programming.

What is the difference between Video On Demand (VOD) and Pay-per-View (PPV)?

VOD gives you access to a huge library of films, both new movies and popular favorites which you can rent and watch at a time convenient to you. You can also pause, rewind, and fast-forward a VOD program as you could a DVD program.

A PPV program, on the other hand, has a specific start and end time, so you need to view the event in the timeframe purchased.

What channel do I use to order PPV events?

To order PPV events such as UFC, TNA, WWE, and boxing, go to channel 999.

How do I pay for a PPV event?

When you order a PPV event it is automatically billed to your GTA account.

Will I need my PIN to order PPV events?

Yes. You will need your PIN when ordering PPV events. If you have forgotten your PIN, please call 644-4482.

How can I prevent the activation of PPV ordering?

You can either lock out the channel number for PPV using the parental control lock or you can also call GTA and request that we disable the PPV feature from your account.

How do I order GUdTV Pay-Per-View Events?

1. Press **GUIDE**.
2. Scroll to channel **999** in the guide or press **9 9 9** on your remote control.
3. Use the **arrows** to scroll to find a PPV event.
4. Press **OK** to select a PPV event and use the **arrows** to select **Buy PPV**. Press **OK**.
5. Enter your **PIN** (*the default PIN is 0*).
6. Use the **arrows** to select the box beside **Share**. Press **OK** to check it to allow you to share the PPV all other users or leave it unchecked to keep your purchase private.
7. Use the **arrows** to select **Buy** and press **OK** to purchase.

Can I still order a PPV event after it starts?

Yes! You can purchase an event up to 30 minutes after the scheduled start date.

Can I record a PPV or Video On Demand program with my DVR?

You can record a PPV event but you cannot record a VOD program.

Can I change my mind after I start watching an event and not be billed?

No. There is no free viewing time once the Event begins.

What if I missed a Pay-Per-View movie or event that I ordered?

You will still be charged for the PPV event if you did not tune to the channel to watch it.

How do I Cancel a Pre-Ordered PPV Event?

Once ordered, PPV events cannot be cancelled. PPV can only be ordered through the on-screen guide.

What do I do if I'm having trouble with Pay-Per-View?

Please call us at 644-4482.