

Hosted PBX Services

Overview

VoIP (Voice over IP) is fast becoming the standard for business communications. It enables a broader array of features than traditional analog phone systems to improve productivity, enhance customer satisfaction, and delivery of exceptional business intelligence. GTA TeleGuam's hosted PBX services offer you state-of-the-art features, seamless scalability, and unparalleled ease-of-use all in a low-risk, low cost of ownership package.

Much like traditional TDM-based Centrex services, Hosted PBX Services is designed for customers that want the features of a PBX or Key System without the need to purchase or maintain their own system. All PBX functionality and routing intelligence resides in the GTA TeleGuam network. In addition, Hosted PBX Services is a vast improvement over traditional Centrex, in that IP phones and Web interfaces support many advanced features.

Key Benefits

Eliminate the need for infrastructure investments since there's no hardware or technology to maintain on the premises. All day-to-day operations and maintenance of the PBX is performed by GTA TeleGuam. You also gain access to the latest technology automatically, with all upgrades handled by GTA TeleGuam.

You can start with a small number of extensions and grow to any size, without phone system constraints or hardware upgrades. Adding or removing extensions is quick and simple, needing only a few minutes time to accomplish.

GTA TeleGuam's Hosted PBX services deliver a vast array of innovative features and capabilities to enable companies to improve employee productivity while delivering better customer service. The most important is the ability to route calls to any phone, rather than just phones wired to the PBX inside the office. Other major advantages of Hosted PBX include lower entry and support costs, greater ease of management, flexibility, and improved scalability.

